

Directorate of Hospital and Ambulance Services

Ministry of Health · Republic of Sierra Leone — Organisational Profile

About DHAS

The Directorate of Hospital and Ambulance Services (DHAS) is a directorate of the Ministry of Health, Sierra Leone, responsible for the oversight, coordination, supervision and strengthening of hospital services and emergency medical and ambulance services nationwide. The Directorate works with district health management teams, hospital management, the National Emergency Medical Service and partners to ensure that hospitals are well governed, adequately equipped and able to deliver safe, quality and timely care.

Our Vision

An equitable, accessible, affordable, resilient, efficient and patient-centred hospital and emergency care system delivering safe, equitable and high-quality healthcare services for all in Sierra Leone.

Our Mission

To provide strategic leadership, coordination, supervision and support to hospitals and emergency medical services in Sierra Leone, ensuring quality, safe, efficient, equitable and patient-centred healthcare through effective governance, skilled health workers, functional infrastructure and reliable medical equipment.

Mandate

Hospital governance and leadership

Strengthen hospital management structures, leadership, accountability and institutional performance.

Hospital supervision and inspection

Conduct regular supervision, monitoring and assessment of hospitals to identify gaps and facilitate corrective action.

Quality of healthcare

Promote quality improvement, patient safety, clinical effectiveness and standards of care across hospitals.

Emergency and referral services

Strengthen emergency medical response, ambulance services and referral pathways between PHUs, district hospitals and higher-level facilities.

Hospital infrastructure and equipment

Support the development, rehabilitation, maintenance and effective utilisation of hospital infrastructure, medical equipment and technology.

Biomedical engineering

Coordinate biomedical engineering support, including installation, calibration and preventive maintenance of medical equipment.

Human-resource capacity

Identify workforce gaps and support training, mentorship, deployment and continuous professional development.

Hospital performance and data

Strengthen hospital performance monitoring, reporting, data quality and evidence-based decision-making.

Partnerships and coordination

Coordinate with development partners, NGOs, professional bodies and other stakeholders.

Policy and strategy implementation

Support implementation, monitoring and review of national hospital policies, strategies, standards and guidelines.

Core Values

Patient-Centeredness

The needs, safety, dignity and wellbeing of patients are at the centre of everything we do.

Integrity

Honesty, professionalism, ethical conduct and transparency in delivering and managing hospital services.

Accountability

We take responsibility for our decisions, actions, resources and results.

Excellence

We continuously strive for high standards of clinical care, hospital management and emergency services.

Teamwork & Partnership

We work collaboratively with health workers, hospitals, communities and partners.

Innovation

We embrace evidence, technology, data and new approaches to improve healthcare delivery.

Functional Structure

The Directorate delivers its mandate through the Office of the Director and the following technical units (proposed structure, pending validation):

- Office of the Director
- Hospital Governance, Inspection & Performance
- Clinical Services & Quality Improvement
- Emergency & Ambulance Services
- Biomedical Engineering Unit
- Hospital Infrastructure & Engineering
- Technical Assistance — Monitoring, Evaluation, Research & Data
- Technical Assistance — Administration, Finance & Operations
- Communications & Media

Units

- Biomedical Engineering
- Technical Assistance Operations
- Technical Assistance M&E

- NSOAP (National Surgical, Obstetric and Anaesthesia Plan)
- Inspectorate

Contact

Ground floor, Youyi Building, Brookfields, Freetown, Sierra Leone

Emergency: 117 · Office: +232 22 240 000

info@dhas.mohs.gov.sl · <https://service-wings-hub.lovable.app>